## KidsCare Eligibility Office Activity

| | Hotline Calls[6] | New Applications Received-Forms | New Applications Received Children + Parents | New Applications Processed Children + Parents | Renewals Processed Children + Parents | Changes Processed Children + Parents | DES to KidsCare Children | KidsCare to DES | KidsCare Eligible Children as of the 1st | Medicaid Eligible Children[2] as of the 1st |
|---|---|---|---|---|---|---|---|---|---|---|
| 1998 | 8,436 | 6,782 | [1] | [1] | [1] | [1] | | 1877 | 0 | |
| 1999 | 35,058 | 24,169 | | | | | 10,705 | 22,640 | 5,283 | |
| 2000 | 48,639 | 26,727 | | | | | 12,696 | 26,788 | 27,765 | |
| 2001 | 63,452 | 42,581 | | | | | 9,299 | 35,593 | 42,875 | |
| 2002 | 85,890 | 37,078 | | | | | 5,878 | 30,860 | 55,697 | |
| 2003 | 88,135 | 35,874 | 108,908 | 117,442 | 44,382 | 53,567 | 6,746 | 27,981 | 48,681 | |
| 2004 | 118,603 | 40,432 | 105,201 | 111,540 | 48,974 | 48,995 | 8,680 | 25,506 | 49,897 | |
| 2005 | 156,878 | 33,602 | 116,886 | 122,367 | 50,189 | 47,079 | 14,751 | 23,613 | 48,083 | |
| 2006 | 158,012 | 37,528 | 130,800 | 123,496 | 52,707 | 98,850 | 15,307 | 30,564 | 55,996 | |
| 2007 | 140,288 | 48,946 | 117,754 | 123,145 | 61,796 | 151,408 | 13,058 | 24,557 | 58,617 | |
| 2008 | 94,454 | 32,821 | 115,486 | 119,115 | 85,440 | 143,365 | 16,823 | 29,758 | 63,530 | |
| 2009 | 110,474 | 60,564 | 166,067 | 160,338 | 62,411 | 112,286 | 15,157 | 37,477 | 61,201 | |
| 2010 | 24,317 | 24,925 | 45,734 | 53,851 | 45,806 | 80,973 | 3,909 | 24,762 | 45,820 | 21,979 |
| 2011 | 1,199 | 3,694 | 6,010 | 6,349 | 33,754 | 25,046 | 208 | 6,846 | 22,944 | 9,298 |
| Jan. 2011 | 128 | 353 | 526 | 827 | 2,517 | 2,850 | 11 | 775 | 22,944 | 9,298 |
| Feb. 2011 | 115 | 318 | 529 | 493 | 2,800 | 2,599 | 15 | 684 | 22,158 | 8,859 |
| Mar. 2011 | 97 | 286 | 450 | 557 | 2,880 | 3,156 | 8 | 750 | 21,050 | 8,447 |
| Apr. 2011 | 98 | 241 | 357 | 427 | 3,044 | 2,668 | 12 | 615 | 20,128 | 8,025 |
| May. 2011 | 79 | 277 | 468 | 465 | 2,727 | 1,996 | 19 | 563 | 19,165 | 7,656 |
| Jun. 2011 | 60 | 360 | 614 | 591 | 3,156 | 2,453 | 25 | 644 | 18,646 | 7,244 |
| Jul. 2011 | 59 | 277 | 460 | 452 | 2,771 | 1,742 | 18 | 533 | 17,649 | 6,942 |
| Aug. 2011 | 120 | 351 | 573 | 511 | 2,918 | 1,651 | 15 | 535 | 16,662 | 6,489 |
| Sep. 2011 | 81 | 344 | 517 | 532 | 2,763 | 1,655 | 17 | 482 | 15,752 | 6,172 |
| Oct. 2011 | 98 | 337 | 532 | 513 | 2,522 | 1,601 | 9 | 467 | 14,968 | 5,856 |
| Nov. 2011 | 83 | 294 | 531 | 564 | 2,573 | 1,471 | 24 | 415 | 14,238 | 5,374 |
| Dec. 2011 | 181 | 256 | 453 | 417 | 3,083 | 1,204 | 35 | 383 | 13,536 | 5,091 |
| 2012 | 1,341 | 31,803 | 46,255 | 43,247 | 15,091 | 29,367 | 7,031 | 5,095 | 12,839 | 4,648 |
| Jan. 2012 | 138 | 329 | 551 | 556 | 2,458 | 1,222 | 19 | 392 | 12,839 | 4,648 |
| Feb. 2012 | 121 | 289 | 466 | 337 | 1,934 | 1,100 | 4 | 229 | 12,149 | 4,312 |
| Mar. 2012 | 158 | 180 | 246 | 299 | 1,892 | 2,629 | 2 | 262 | 11,647 | 4,142 |
| Apr. 2012 | 82 | 566 | 819 | 661 | 1,608 | 2,376 | 479[3] | 245 | 11,142 | 3,928 |
| May. 2012 | 85 | 1,700 | 2,578 | 2,226 | 1,529 | 2,629 | 1,892 | 246 | 10,966 | 3,865 |
| Jun. 2012 | 102 | 3,200 | 4,550 | 4,046 | 998 | 1,126 | 1,444 | 236 | 12,238 | 3,660 |
| Jul. 2012 | 82 | 5,499 | 7,884 | 7,388 | 672 | 1,600 | 1,108 | 363 | 15,330 | 3,642 |
| Aug. 2012 | 103 | 6,216 | 9,002 | 8,716 | 706 | 2,672 | 845 | 680 | 21,880 | 3,532 |
| Sep. 2012 | 96 | 1,824 | 2,703 | 2,732 | 791 | 4,208 | 428 | 598 | 28,170 | 3,468 |
| Oct. 2012 | 77 | 747 | 1,204 | 1,405 | 1,106 | 5,336 | 76 | 562 | 28,558 | 3,494 |
| Nov. 2012 | 104 | 6,689 | 9,587 | 8,613 | 708 | 1,139 | 320 | 599 | 25,919 | 3,433 |
| Dec. 2012 | 193 | 4,564 | 6,665 | 6,268 | 689 | 3,330 | 414 | 683 | 30,394 | 3,502 |
| 2013 | 1,061 | 45,302 | 66,243 | 70,798 | 18,145 | 73,628 | 3,443 | 14,669 | 34,125 | 3,416 |
| Jan. 2013 | 140 | 4,872 | 7,023 | 6,395 | 954 | 5,343 | 449 | 1,005 | 34,125 | 3,416 |
| Feb. 2013 | 102 | 3,277 | 4,853 | 4,669 | 1,274 | 5,117 | 215 | 797 | 35,141 | 3,384 |
| Mar. 2013 | 83 | 4,400 | 6,394 | 6,189 | 1,519 | 5,231 | 351 | 1,009 | 35,967 | 3,386 |
| Apr. 2013 | 126 | 3,550 | 5,094 | 5,838 | 1,671 | 5,246 | 347 | 1,314 | 37,818 | 3,384 |
| May. 2013 | 147 | 6,556 | 9,883 | 9,889 | 1,499 | 5,276 | 478 | 1,370 | 39,214 | 3,346 |
| Jun. 2013 | 90 | 4,556 | 6,711 | 6,903 | 1,416 | 5,862 | 363 | 1,485 | 43,211 | 3,344 |
| Jul. 2013 | 90 | 4,410 | 6,465 | 6,168 | 1,709 | 7,278 | 357 | 1,357 | 45,046 | 3,320 |
| Aug. 2013 | 119 | 4,592 | 6,757 | 7,792 | 1,845 | 6,670 | 289 | 1,770 | 44,722 | 3,081 |
| Sep. 2013 | 56 | 3,517 | 5,121 | 6,851 | 1,367 | 6,804 | 216 | 1,354 | 46,076 | 2,972 |
| Oct. 2013 | 68 | 4,863 | 6,982 | 7,836 | 1,356 | 6,806 | 275 | 1,257 | 46,497[4] | 2,902 |
| [5] Nov. 2013 | 40 | 558 | 780 | 1,787 | 1,503 | 6,844 | 87 | 1,038 | 48,751 | 2,778 |
| Dec. 2013 | - | 151 | 180 | 481 | 2,032 | 7,151 | 16 | 913 | 46,761 | 2,603 |
| 2014 | 0 | 36 | 45 | 56 | 1,389 | 47,760 | 12 | 3,759 | 42,684 | 2,297 |
| Jan. 2014 | - | 27 | 36 | 49 | 1,389 | 41,750 | 11 | 3,642 | 42,684 | 2,297 |
| Feb. 2014 | - | 9 | 9 | 7 | 0 | 6,010 | 1 | 117 | 2,290 | 2,076 |
| Total KidsCare Office Enrollment as of March 1, 2014 | | | | | | | | | 2,143 | 1,834 |

1. Information for these columns not available until 2003.
2. Information for this column does not exist before March 2009.
3. During april 2013, DES began processing KidsCare applications from the waiting list.
4. Revised figure November 1, 2013.
5. November 2014 Onward: Except for enrolment counts in the last two columns, information reflects activity in the ACE eligibility system only.
6. Information not available after November 15, 2013.

**Hotline Calls:** Calls to KidsCare Hotline that were answered during the month

**New Applications Received – Forms:** Count of application forms received in the KidsCare Office including Health-e-AZ applications. An application may be for any number of people in the household but is counted only one time. Forms are counted on the day received.

**New Applications Received - Children + Parents:** Count of individuals who are requesting KidsCare or HIFA coverage. Requests may be received on application forms described above, as an application to add a new person onto existing cases, or as an automated application sent by DES as the result of the discontinuance of Medicaid eligibility and not approved automatically. Individuals are counted on the day entered into the KidsCare database.

**New Applications Processed - Children + Parents:** Counts individuals whose application for eligibility, described above, was either approved or denied during the month, except those submitted by DES electronically and approved automatically. The application may have been received during the same month or a prior month.

**Renewals Processed – Children + Parents:** Counts all children and parents whose annual application for renewal was processed during the month. Eligibility may have been continued or ended.

**Changes Processed – Children + Parents:** Counts all reported changes processed during the month when the changes were not associated with a new application or the eligibility renewal process. The change may have resulted in discontinuance of eligibility or change of premium, or may have no affect on either premium or eligibility. Each eligible person in the household with the change is counted.

**DES to KidsCare Children:** Beginning December 2006: Children whose Medicaid eligibility was terminated by DES and referred to and approved by KidsCare automatically. Not included in other counts. Applications requiring action are counted as New Applications Received and Processed. Before December 2006: Children whose Medicaid eligibility was terminated by DES and referred to KidsCare automatically. All required action on the part of KidsCare staff and are included in the "New Applications Received" and "New Applications Processed" counts.

**KidsCare to DES:** Child applicants who are already Title XIX through DES at the time of application or who are eligible for KidsCare and are subsequently approved for Title XIX by DES, and moved to DES caseloads.

**Medicaid Eligible Children:** Children determined by the KidsCare Office to be eligible for Medicaid. (beginning March 2009)

Beginning November 2009, calendar months are used for all reported information.